

Browser Compatibility Notice

Background

One of the most demanded requests from users is improved support of mobile & tablet devices.

Centrix was developed at a time when support for modern web technologies (e.g. HTML5, CSS3) was highly inconsistent. Consequently, the software was developed using a rich internet application ("RIA") framework that used Adobe Flash Player to deliver a rich and consistent user interface across many web browsers. This approach is less favoured for new application development or where mobile access is paramount.

Unfortunately, as the popularity, consistency and performance of modern web technologies improved, support for Adobe Flash Player has been dropped and is due to become obsolete in late 2020.

Strategy

All new development in Centrix is being undertaken using modern web application development techniques, designed to deliver a consistent & performant experience across both desktop and mobile platforms.

The majority of Centrix features have already been migrated from the existing RIA framework to a modern web application framework.

We aim to deliver a smooth crossover between the existing and new developments in the system with tight integration of components, and a fairly consistent user experience.

Benefits

- Support of all application features from desktop & tablet devices.
- Higher performance.
- Support of reduced application features from smaller mobile devices.
- Generally improved user experience.
- Faster development of new features.
- Reduced risk of security vulnerabilities from using unmaintained software.

Caveats

Support for legacy browsers will be dropped. This will include all Internet Explorer versions before IE11, with IE11 being the minimum supported version. Users running legacy operating systems (e.g. Windows 7) should install the most recent version of Google Chrome.

Browser auto-update

All users should ensure their browsers are set to auto-update in order to receive all security patches and feature updates.

If you are required to use a legacy browser to support other software packages, we recommend you arrange the installation of any of the alternative browsers listed below for accessing Centrix.

Recommended Browsers

We recommend using the latest available version of **Google Chrome or Microsoft Edge** for the best experience on both desktop and mobile devices.

Alternative supported browsers:

- Mozilla Firefox
- Apple Safari (for Mac and Apple mobile devices)

Microsoft Internet Explorer

Internet Explorer 11

Internet Explorer 11 is supported but we do not recommend its use, as it is much less performant than the recommended browsers. You will be warned with this message on the login screen:

CENTRIX

Remember me [Forgotten your password?](#)

Login

MPEC Technology Ltd

Browser Notice: You are using an outdated web browser which does not support the latest web technologies. While this web browser is currently still supported, for the best experience we recommend you switch to a modern web browser.
See the **Browser Compatibility Notice** for more information on recommended web browsers.

Unsupported Versions

If you are using Internet Explorer 10 or earlier you are likely to be unable to use many of the features in Centrix. You will be warned with this message on the login screen:

CENTRIX

Remember me [Forgotten your password?](#)

Login

MPEC Technology Ltd

Browser Notice: You are using a legacy web browser which is no longer maintained by the developer. To allow us to deliver a high performance application we will no longer be supporting legacy web browsers. We strongly recommend you switch to a modern web browser.
See the **Browser Compatibility Notice** for more information on recommended web browsers.